



**MINI SERVICE INCLUSIVE,  
MINI SERVICE INCLUSIVE PLUS,  
AND MINI EXTENDED WARRANTY.**

# CONTENTS.

Introduction	01
Condition Based Service (CBS)	02
No-Charge Scheduled Maintenance	03
Flexible Options	04

## **SERVICE INCLUSIVE COVERAGE**

Engine Oil Service	06
Brake Fluid Change	09
Vehicle Check	09

## **SERVICE INCLUSIVE PLUS COVERAGE**

Brake Pad Replacement	10
Brake Disc Replacement	11
Clutch Replacement	12
Wiper Blade Replacement	12

## **EXTENDED WARRANTY**

Pricing Options	16
-----------------	----



# CONGRATULATIONS. YOUR MINI IS IN THE BEST OF HANDS.

MINI Service Inclusive is your licence to top-of-the-line services, giving you an advantage whenever your MINI has to make a pit stop for maintenance work. With MINI Service Inclusive, you can be sure that you will receive expert service performed by MINI Certified Technicians, using only Original MINI Parts. With a passion for everything MINI, we make sure that nothing gets in the way of your uninhibited driving thrills.

Both MINI Service Inclusive and MINI Extended Warranty are available in different packages to ensure the perfect fit for your driving style. With these packages, you can also vary time and kilometre options to suit your individual needs. Details are included on the following pages, including a worksheet you can use for your individual MINI model.

## EVERYTHING YOU NEED TO KNOW.

- › MINI Service Inclusive starts when the vehicle is first registered and expires at the end of the specified time window or when the vehicle has been driven the allowable time/distance (months or km).
- › With MINI Service Inclusive, you're always guaranteed a warm welcome anywhere in Canada. Our MINI Service Centres across the country are there for you, and for subsequent owners, too. Should you ever sell your MINI, you can also transfer MINI Service Inclusive to the new owner.



## MINI KNOWS BEST.

Your MINI's on the ball. Quality and unlimited driving thrills are hardwired into its design. As is convenience – especially when it comes to maintenance and repair work.

Fixed maintenance intervals are a thing of the past. Your MINI uses its on-board maintenance system, Condition Based Service (CBS), to determine when its next service is due and displays this information in the cockpit.<sup>1</sup> And when you get to the workshop, you don't even have to remember why you're there. Your MINI Service Centre can immediately determine what needs to be done using the CBS data stored in your MINI key. After all, you probably have better things to think about – like the last time you were cruising on the open road...

# NO-CHARGE SCHEDULED MAINTENANCE.

All new MINI vehicles purchased from an authorized MINI Retailer in Canada are covered by No-Charge Scheduled Maintenance<sup>2</sup> for 3 years or 50,000 km, whichever occurs first. The first date of coverage starts on the date of the retail sale, or the date the vehicle was first used as a demonstrator/company vehicle (whichever date is earlier). Although the No-Charge Scheduled Maintenance will cover many of your servicing needs, additional worry-free upgrades are available to supplement this coverage.

**MINI MAINTENANCE PROGRAMS:** The chart below provides a summary of the services included as part of your No-Charge Scheduled Maintenance, 3-year/50,000 km coverage that comes standard with your MINI. Along with this information, you can also find upgrade and extension options available to you over the course of your vehicle ownership. These packages are fully transferable, in the event of a change of ownership.

	3-year / 50,000 km	3-year / 70,000 km	5-year / 70,000 km	6-year / 110,000 km
Brake fluid change	<b>NO-CHARGE SCHEDULED MAINTENANCE INCLUDED</b>	<b>MINI SERVICE INCLUSIVE</b> Scheduled Maintenance Extension Options		
Spark plug replacement				
Micro filter replacement				
Fuel filter replacement				
Air filter replacement				
Vehicle check & standard scope of services				
Engine oil change plus top-ups				
Wiper blade replacement				
Clutch replacement (if necessary)				
Replacement of front and/or rear brake pads				
Replacement of front and/or rear brake discs				
	3-year / 50,000 km	5-year / 70,000 km	6-year / 110,000 km	

<sup>2</sup> Certain limitations apply. See MINI Retailer for full details.

# FLEXIBILITY TO SUIT YOUR INDIVIDUALITY.

## EXTENT OF COVERAGE

	<b>NO-CHARGE SCHEDULED MAINTENANCE</b>	<b>MINI SERVICE INCLUSIVE</b>	<b>MINI SERVICE INCLUSIVE PLUS</b>
	All new MINI vehicles come standard with No-Charge Scheduled Maintenance, which covers your factory recommended services for a period of 3 years or 50,000 km, whichever occurs first.	MINI Service Inclusive plans combine your essential vehicle maintenance needs into comprehensive service plans. Plans include Original MINI Parts required for Service under the plan, including the cost of replacement oil.	Full maintenance upgrade options, which include coverage for normal use wear-and-tear items such as brake pads & discs, using only Original MINI Parts.
Engine oil change (plus top-ups)	✓	✓	✓
Vehicle check & standard scope of services	✓	✓	✓
Air filter replacement	✓	✓	✓
Fuel filter replacement	✓	✓	✓
Micro filter replacement	✓	✓	✓
Spark plug replacement	✓	✓	✓
Brake fluid change	✓	✓	✓
Replacement of front and/or rear brake pads			✓
Replacement of front and/or rear brake discs			✓
Clutch replacement (if necessary)			✓
Wiper blade replacement			✓

**YOU CAN EXTEND YOUR TERM  
AND COVERAGE WITH ANY OF THE  
FOLLOWING OPTIONS:**

<b>MINI SERVICE INCLUSIVE</b>	<b>MINI SERVICE INCLUSIVE PLUS</b>
3-year / 70,000 km	3-year / 50,000 km
5-year / 70,000 km	5-year / 70,000 km
6-year / 110,000 km	6-year / 110,000 km

For more information about  
model-specific pricing, please consult  
your local MINI Retailer, or visit  
**[MINI.CA/SERVICEINCLUSIVE](http://MINI.CA/SERVICEINCLUSIVE)**.



# ENGINE OIL SERVICE INCLUDED.



## COVERS THE FOLLOWING SERVICES:

- › Oil change (including top-ups)
- › Oil filter replacement
- › Environmentally sound disposal of oil

Our oils are tailored to maximize the quality, functioning, and lifetime of your MINI engine. To ensure your MINI continues to run smoothly, change the oil as soon as indicated by your MINI.

## ENGINE OIL SERVICE COVERAGE

NO-CHARGE SCHEDULED MAINTENANCE	MINI SERVICE INCLUSIVE	MINI SERVICE INCLUSIVE PLUS
✓	✓	✓



**THE FOLLOWING WORK WILL BE CARRIED OUT,  
WHEN NECESSARY:**

› **Micro filter replacement.**

A new micro filter ensures clean air is circulated inside the car, bringing a breath of fresh air into your MINI.

› **Fuel filter replacement.**

Fuel filters are extremely important, especially for the modern fuel injection system in a MINI. An intact filter will keep your MINI in good shape and running smoothly for many years to come.

› **Air filter replacement.**

A clean air filter effectively removes particles from intake air. Changing it at the right time keeps fuel consumption low.

› **Spark plugs replacement.**

If spark plugs are kept in great working order they deliver perfect ignition and maximum engine power. Which means full-throttle driving thrills for you.



# BRAKE FLUID CHANGE INCLUDED.

## COVERS THE FOLLOWING SERVICES:

- > Brake fluid quality check
- > Brake fluid change (if necessary)

Brake fluid deteriorates over time as it absorbs moisture from the air. Replacing it regularly will keep the entire brake system functioning properly.

# VEHICLE CHECK INCLUDED.

## COVERS A WIDE RANGE OF SERVICES INCLUDING:

- > Brake system check
- > Lighting system check
- > Battery check
- > Windshield wiper and washer system check
- > Tire check
- > Steering check
- > Final roadworthiness check

## BRAKE FLUID CHANGE COVERAGE

NO-CHARGE SCHEDULED MAINTENANCE	MINI SERVICE INCLUSIVE	MINI SERVICE INCLUSIVE PLUS
✓	✓	✓

## VEHICLE CHECK COVERAGE

NO-CHARGE SCHEDULED MAINTENANCE	MINI SERVICE INCLUSIVE	MINI SERVICE INCLUSIVE PLUS
✓	✓	✓

# BRAKE PAD REPLACEMENT.

## SERVICE INCLUSIVE PLUS COVERS THE FOLLOWING SERVICES:

- > Front and rear brake pad check
- > Replacement of front and/or rear brake pads (if necessary)

Brake pads are subject to particularly strong stresses, which wear them down over time. We only use Original MINI Brake Pads as part of our professional repair service. The pads are asbestos-free and guarantee optimum deceleration in all conditions. They also have a high graphite content, which keeps them stable at extremely high temperatures and keeps your MINI driving as safely as it did the day it left the factory.



## BRAKE PAD REPLACEMENT COVERAGE

NO-CHARGE SCHEDULED MAINTENANCE	MINI SERVICE INCLUSIVE	MINI SERVICE INCLUSIVE PLUS
		✓

# BRAKE DISC REPLACEMENT.

## SERVICE INCLUSIVE PLUS COVERS THE FOLLOWING SERVICES:

- > Front and rear brake disc check
- > Replacement of front and/or rear brake discs (if necessary)

For outstanding braking power and safety in every situation, all components in your MINI must dovetail to perfection. That is why Original MINI Brake Discs are tailored precisely to your MINI's chassis, weight, and engine. Their special composition makes them particularly long-lasting and resistant to wear and warping. All components required for replacing brake discs and brake pads are included in MINI Service Inclusive Plus.

## BRAKE DISC REPLACEMENT COVERAGE

NO-CHARGE SCHEDULED MAINTENANCE	MINI SERVICE INCLUSIVE	MINI SERVICE INCLUSIVE PLUS
		✓

# CLUTCH REPLACEMENT.

## SERVICE INCLUSIVE PLUS COVERS THE FOLLOWING SERVICES:

- > Clutch check
- > Clutch replacement (if necessary, due to normal wear and tear)

A perfect clutch guarantees smooth, dynamic driving and effortless gear changes. Our repair service restores your clutch to its original flawless condition. As with all Original MINI Parts, every clutch has to earn its place in a MINI. Extensive inspections and tests ensure that only the best pass – and that your MINI runs as smoothly as it did the first day it hit the road.

# WIPER BLADE REPLACEMENT.

## SERVICE INCLUSIVE PLUS COVERS THE FOLLOWING SERVICES:

- > Wiper blade check
- > Wiper blade replacement (if necessary)

Worn wiper blades really leave marks. They scrape across the windshield and no longer clean effectively. So we will replace your blades, in case they are worn, to make sure you always have a clear view of the road.

### CLUTCH REPLACEMENT COVERAGE

NO-CHARGE SCHEDULED MAINTENANCE	MINI SERVICE INCLUSIVE	MINI SERVICE INCLUSIVE PLUS
		✓

### WIPER BLADE REPLACEMENT COVERAGE

NO-CHARGE SCHEDULED MAINTENANCE	MINI SERVICE INCLUSIVE	MINI SERVICE INCLUSIVE PLUS
		✓





**MINI EXTENDED  
WARRANTY  
AVAILABLE TERMS**

5-year /  
200,000 km

6-year /  
160,000 km

7-year /  
160,000 km

6-year /  
200,000 km

7-year /  
200,000 km



# TIME FOR AN UPGRADE? TRY MINI EXTENDED WARRANTY.

MINI Extended Warranty prolongs your vehicle's standard New Car Limited Warranty beyond the 4-year/80,000 km coverage.<sup>3</sup> To better suit your needs, MINI also offers an Extended Warranty package that is designed to protect your vehicle for up to 7 years or 200,000 km, whichever comes first.

## ADVANTAGES:

- › Enjoy peace of mind if you intend to retain your vehicle beyond the regular warranty period.
- › Certified MINI Technicians perform all the work on your vehicle, and only use Original MINI Parts.
- › Hassle-free coverage at any MINI Retailer across Canada.
- › Help retain the resale value of your MINI.

## MINI ROADSIDE ASSISTANCE:

- › Emergency Service Calls
- › Mechanical Breakdown Towing
- › Winching
- › Trip Interruption Benefits
- › Travel Planning Services
- › Accident Management Services

For more information about model-specific pricing, please consult your local MINI Retailer, or visit [MINI.CA/EXTENDEDWARRANTY](https://www.mini.ca/extendedwarranty).

# PRICING WORKSHEET.

The worksheet below will help you choose the best Service and Warranty Upgrade options based on your driving style. The fields reflect the various term and coverage options available to you. Speak to a MINI Retailer Service Consultant who can provide you with model-specific pricing and fill in the blanks below on the terms that best suit your needs.

**MODEL:** \_\_\_\_\_

## MINI SERVICE INCLUSIVE

3-YEAR / 50,000 KM	3-YEAR / 70,000 KM	5-YEAR / 70,000 KM	6-YEAR / 110,000 KM
NO-CHARGE SCHEDULED MAINTENANCE INCLUDED	\$	\$	\$

## MINI SERVICE INCLUSIVE PLUS

3-YEAR / 50,000 KM	5-YEAR / 70,000 KM	6-YEAR / 110,000 KM
\$	\$	\$

## MINI EXTENDED WARRANTY

5-YEAR / 200,000 KM	6-YEAR / 160,000 KM	7-YEAR / 160,000 KM	6-YEAR / 200,000 KM	7-YEAR / 200,000 KM
\$	\$	\$	\$	\$

Additionally, you can also obtain model-specific pricing by visiting [MINI.CA/SERVICEINCLUSIVE](http://MINI.CA/SERVICEINCLUSIVE) or [MINI.CA/EXTENDEDWARRANTY](http://MINI.CA/EXTENDEDWARRANTY).

## TERMS AND CONDITIONS.

### Applicable Vehicles.

Model year 2011 or newer MINI models.

### Term of Validity.

The term of validity begins on the in-service date of the vehicle and ends when the allowable time/kilometre milestone, whichever occurs first, has been reached. Valid on Canadian-spec vehicles only.

### Duty of Care.

Entitlement to these services assumes that you have driven your car properly and have had it serviced as recommended by the manufacturer. The following items are not covered:

- › Damage to paint, body, covers, and panels
- › Damage in the interior (e.g. interior trim, covers, arm rests, and handles)
- › Damaged glass (e.g. mirrors, windows, headlight housing)
- › Starter batteries
- › Noises (reduction of comfort e.g. wind, squeaking, and rattling noises) that are not directly connected to a defective part
- › Odours
- › Consumables (e.g. additives for exhaust gas emissions such as AdBlue)
- › Fuel and contamination in the fuel system and consequential damage
- › Repairs for which the vehicle user is responsible (engine damage due to deficiency of oil, overdue oil change, participation in race events)
- › Tires, wheel balance weights, and wheel damage
- › Adjustments, re-adjustments, and adjusting procedures (that are not required in connection with the replacement of a part)
- › Repairs to non-original MINI accessories

Service provided by MINI Roadside Assistance, statutory warranty claims, as well as exclusions of warranty claims as stated in the conditions of sale for new vehicles remain unaffected.

Visit us at [MINI.CA/SERVICEINCLUSIVE](http://MINI.CA/SERVICEINCLUSIVE) or [MINI.CA/EXTENDEDWARRANTY](http://MINI.CA/EXTENDEDWARRANTY).

Subject to change without notice. Errors and omissions excepted. ©2014 MINI Canada. "MINI", the MINI logo, MINI model designations and all other MINI related marks, images and symbols are the exclusive property and/or trademarks of BMW AG, used under licence. Revised version, printed 09/2014.

99 00 2 405 520